WELLS

WELLS MANUFACTURING

265 Hobson Street, Smithville, Tennessee 37166 telephone: (800) 264-7827

www.wells-mfg.com



OWNERS MANUAL

BUILT-IN DRAWER WARMERS with THERMOSTATIC CONTROL

> MODELS RW16HD RW26HD RW36HD

> > RWN16 RWN26 RWN36



Includes
INSTALLATION
USE & CARE
EXPLODED VIEW
PARTS LIST
WIRING DIAGRAM



IMPORTANT: DO NOT DISCARD THIS MANUAL

This manual is considered to be part of the appliance and is to be given to the OWNER or MANAGER of the restaurant, or to the person responsible for TRAINING OPERATORS of this appliance. Additional manuals are available from your WELLS DEALER.

THIS MANUAL MUST BE READ AND UNDERSTOOD BY ALL PERSONS USING OR INSTALLING THIS APPLIANCE. Contact your WELLS DEALER if you have any questions concerning installation, operation or maintenance of this equipment.

Model RWN26

LIMITED EQUIPMENT WARRANTY

Wells Manufacturing warrants to the original purchaser of new Wells products to be free from defects in material or workmanship, under normal and proper use and maintenance service as specified by Wells and upon proper installation and start-up in accordance with the instructions supplied with each Wells unit. Wells' obligation under this warranty is limited to a period of one [1] year from the date of original installation, or eighteen [18] months from original invoice date, whichever occurs first. Defects that occur as a result of normal use, within the time period and limitations defined in this warranty, will at Wells' discretion have the parts replaced or repaired by Wells or a Wells-authorized service agency.

THIS WARRANTY IS SUBJECT TO ALL LISTED CONDITIONS

Repairs performed under this warranty are to be performed by a Wells authorized service agency. Wells will not be responsible for charges incurred or service performed by non-authorized repair agencies. In all cases, the nearest Wells-authorized service agency must be used. Wells will be responsible for normal labor charges incurred in the repair or replacement of a warrantied product within 50 miles (80.5 km) of an authorized service agency. Time and expense charges for anything beyond that distance will be the responsibility of the owner. All labor will need to be performed during regular service hours. Any overtime premium will be charged to the owner. For all shipments outside the U.S.A. and Canada, please see the International Warranty for specific details. It is the responsibility of the owner to inspect and report any shipping damage claims, hidden or otherwise, promptly following delivery. No mileage or travel charges will be honored on any equipment that is deemed portable. In general, equipment with a cord and plug weighing less than 50 lb. (22.7 kg) is considered portable and should be taken or shipped to the closest authorized service agency, transportation prepaid.

CONTACT

Should you require any assistance regarding the operation or maintenance of any Wells Manufacturing; phone or email our service department. In all correspondence provide the model number and serial number of the unit needing service; include the voltage or gas type.

Normal Business Hours: 8:00 a.m. to 4:30 p.m. Central Telephone: 800-264-7827 Tech Service Option 2

Email: TechService@partstown.com

www.Wells-Mfg.com

PRODUCTS	PARTS	LABOR
Universal Ventless Hoods (WVU)	1 year	1 year
Canopy Ventless Hoods (WVC)	1 year	1 year
"Cook and Hold" equipment (HW10, HWSMP, LLSC7, LLSC7WA, LLSC11, LLSC11WA)	1 years	1 year
Cast iron grates, burners and burner shields	1 year	
Original Wells parts sold to repair Wells Equipment	90 days	

WARRANTY EXCLUSIONS

THE FOLLOWING WILL NOT BE COVERED UNDER WARRANTY.

Wells' sole obligation under this warranty is limited to either repair or replacement parts, subject to the additional limitations detailed below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

- Any product which has not been used, maintained, or installed in accordance with the directions published in the appropriate installation sheet and/or owner's manual, including incorrect gas or electrical connection. Wells is not liable for any unit which has been mishandled, abused, misapplied, subjected to harsh chemicals, modified by unauthorized personnel, damaged by flood, fire, or other acts of nature [or God], or which have an altered or missing serial number.
- Installation, labor, and job checkouts, calibration of heat controls, air and gas burner/bypass/pilot adjustments, gas or electrical system checks, voltage and phase conversions, cleaning of equipment, or seasoning of griddle surface.
- Replacement of fuses or resetting of circuit breakers, safety controls, or reset buttons.
- Replacement of broken or damaged glass components, quartz heating elements, and light bulbs.
- Labor charges for all removable and consumable parts in gas charbroilers and hotplates, including but not limited to burners, grates, and radiants.
- Any labor charges incurred by delays, waiting time, or operating restrictions that hinder a service technician's ability to perform service.
- Replacement of parts that fail or are damaged due to normal wear
 or labor for replacement of parts that can be replaced during a daily
 cleaning routine, such as but not limited to silicone belts, PTFE nonstick sheets, control labels, knobs, bulbs, fuses, quartz heating
 elements, baskets, racks, and grease drawers.
- Any economic loss of business or profits.
- Non-OEM parts. Use of non-OEM parts without Wells' approval will void the warranty.
- Units exceeding one [1] year from original installation date, or more than eighteen [18] months from original invoice date, whichever comes first.

ADDITIONAL WARRANTIES

 Specific/chain-specific equipment may have additional and/or extended warranties.

The foregoing warranty is in lieu of any and all other warranties expressed or implied and constitutes the entire warranty.

M042 p/n 2M-303334 Owners Manual Built-In Drawer Warmer

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INTRODUCTION

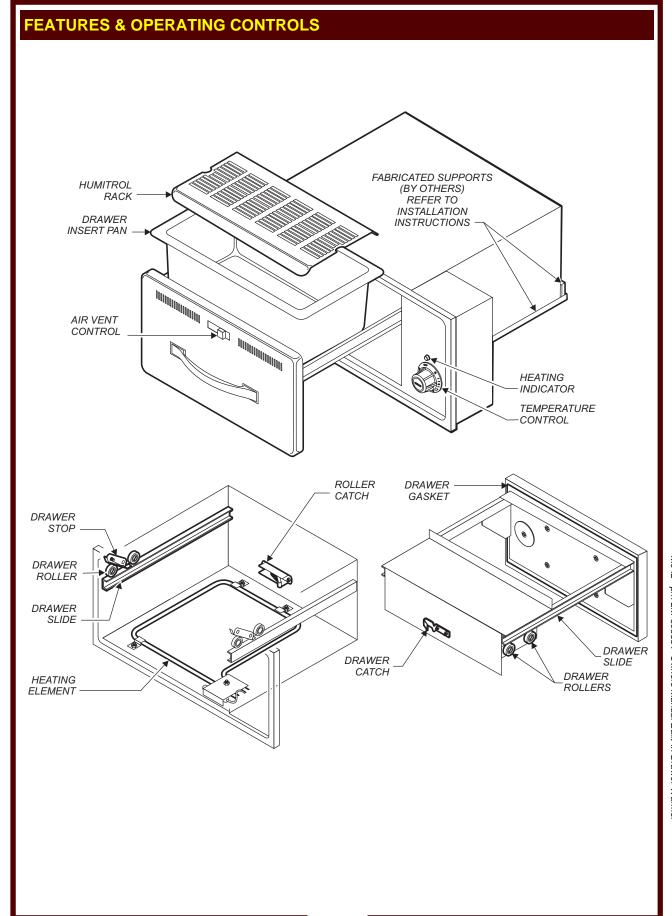
Thank You for purchasing this Wells Bloomfield appliance.

Proper installation, professional operation and consistent maintenance of this appliance will ensure that it gives you the very best performance and a long, economical service life.

This manual contains the information needed to properly install this appliance, and to use and care for the appliance in a manner which will ensure its optimum performance.

SPECIFICATIONS

MODELS	VOLTS 50/60 Hz 1ø	WATTS	AMPS	POWER SUPPLY WIRING REQUIRED
DW16HD DWN16	120 VAC	450 W	3.8	120 VAC (L1, Neut., Gnd.)
RW16HD, RWN16	208/240 VAC	338/450 W	1.6/1.9	208 or 240VAC (L1, L2, Gnd.)
RW26HD, RWN26	120 VAC	900 W	7.5	120 VAC (L1, Neut., Gnd.)
	208/240 VAC	676/900 W	3.3/3.8	208 or 240VAC (L1, L2, Gnd.)
RW36HD, RWN36	120 VAC	1350 W	11.3	120 VAC (L1, Neut., Gnd.)
	208/240 VAC	1014/1350 W	4.9/5.6	208 or 240VAC (L1, L2, Gnd.)



PRECAUTIONS AND GENERAL INFORMATION

This appliance is intended for use in commercial establishments only.

This appliance is intended to prepare food for human consumption. No other use is recommended or authorized by the manufacturer or its agents.

Operators of this appliance must be familiar with the appliance use, limitations and associated restrictions. Operating instructions must be read and understood by all persons using or installing this appliance.

Cleanliness of this appliance is essential to good sanitation. Read and follow all included cleaning instructions and schedules to ensure the safety of the food product.

Disconnect this appliance from electrical power before performing any maintenance or servicing.

DO NOT submerge this appliance in water. This appliance is not jet stream approved. Do not direct water jet or steam jet at this appliance, or at any control panel or wiring. Do not splash or pour water on, in or over any controls, control panel or wiring. Do not wash floor around this appliance with water or steam jet.

Exposed surfaces of this appliance can be hot to the touch and may cause burns.

Heating element will be very hot when in use. Contact may cause serious burns.

The technical content of this manual, including any wiring diagrams, schematics, parts breakdown illustrations and/or adjustment procedures, is intended for use by qualified technical personnel.

Any procedure which requires the use of tools must be performed by a qualified technician.

This manual is considered to be a permanent part of the appliance. This manual and all supplied instructions, diagrams, schematics, parts breakdown illustrations, notices and labels must remain with the appliance if it is sold or moved to another location.

This appliance is made in the USA. Unless otherwise noted, this appliance has American sizes on all hardware.



All servicing requiring access to non-insulated electrical components must be performed by a factory authorized technician.

DO NOT open any access panel which requires the use of tools. Failure to follow this warning can result in severe electrical shock.



CAUTION: RISK OF DAMAGE

DO NOT connect or energize this appliance until all installation instructions are read and followed. Damage to the appliance will result if these instructions are not followed.



CAUTION: HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.

AGENCY LISTING INFORMATION

This appliance conforms to NSF Standard 4 for sanitation only if installed in accordance with the supplied *Installation Instructions* and maintained according to the instructions in this manual.

IMPORTANT:

RW- models are **NOT** NSF approved for potentially hazardous foods.

This appliance is **(h)** and **(h)** Listed under UL File E6070 for 120V, 208V and 240V.



STD 4



E6070



E6070

INSTALLATION

NOTE: DO NOT discard the carton or other packing materials until you have inspected the appliance for hidden damage and tested it for proper operation.

Refer to SHIPPING DAMAGE CLAIM PROCEDURE on the inside front cover of this manual.



Installation procedures must be performed by a qualified technician with full knowledge of all applicable electrical and plumbing codes. Failure can result in personal injury and property damage.



All servicing requiring access to non-insulated electrical components must be performed by a factory authorized technician. **DO NOT** open any access panel which requires the use of tools. Failure to follow this warning can result in severe electrical shock.

UNPACKING & INSPECTION

Carefully remove the appliance from the carton. Remove all protective plastic film, packing materials and accessories from the Appliance before connecting electrical power or otherwise performing any installation procedure.

Carefully read all instructions in this manual and the *Installation Instruction Sheet* packed with the appliance before starting any installation.

Read and understand all labels and diagrams attached to the appliance.

Carefully account for all components and accessories before discarding packing materials. Store all accessories in a convenient place for later use.

COMPONENTS

- 1 3 ea. DRAWERS (qty. depends on model)
- 1 3 ea. HUMITROL RACKS (if ordered with unit)

FABRICATION

Refer to *INSTALLATION INSTRUCTIONS* for cutout dimensions and support fabrication information.

- 1. Layout front panel cutout dimensions. Cut hole in counter front panel.
- 2. Position supplied mounting flange in hole to determine hole location. Drill hole using #34 drill.
- 3. Attach flange to front panel using the provided #6 screws.
- 4. Fabricate rails and rear support as shown in instructions.

INSTALLATION

Refer to electrical specifications on page 1. Circuit must meet or exceed the amperage and wattage requirements listed.

- 1. For ease of installation, remove drawer from unit.
- 2. Slide unit through front panel opening until rear of unit rests on the rear support.
- 3. Remove TEMPERATURE CONTROL KNOB and CONTROL PANEL.
- 4. Install provided #8-32 speednuts on mounting flange. Secure mounting flange to the front panel and secure unit to mounting flange using the provided #8-32 flathead screws.
- 5. Connect power leads (including ground lead). Wiring or conduit must be secured to the warmer with a suitable strain relief (provided by electrical installer).
- Reinstall CONTROL PANEL and TEMPERATURE CONTROL KNOB.

INSTALLATION (continued)

- 7. Reinstall drawer(s) in unit:
 - a. Check the roller catch inside the cabinet. The spring-loaded roller arm must be extended.
 - b. With the front of the drawer assembly tipped downward, engage the roller on the drawer with the cabinet drawer slide.
 - c. Raise the drawer to the horizontal position until the drawer-mounted slide engages the dual roller assembly on the cabinet.
 - d. Slide the drawer in until the catch engages. The drawer should remain tightly closed.
 - e. Slide the drawer out. The drawer stop should prevent the drawer from coming all of the way out.
 - f. Install drawer insert pans.

Avoid storing flammable or combustible materials in, on or near the appliance.



All servicing requiring access to non-insulated electrical components must be performed by a factory authorized technician. DO NOT open any access panel which requires the use of tools. Failure to follow this warning can result in severe electrical shock.



DO NOT connect or energize this appliance until all installation instructions are read and followed. Damage to the appliance will result if these instructions are not followed.

IMPORTANT:

Contact a licensed electrician to install and connect electrical power to the appliance.

IMPORTANT:

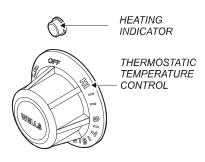
Damage due to being connected to the wrong voltage or phase is NOT covered by warranty.

OPERATION



CAUTION: HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.



NOTE:

The chart below is intended as a guide ONLY. Your own experience with this appliance, type of foods and method of operation will enable you to determine the temperature control and air vent settings best suited to your operation.

HEATING OPTIONS

- 1. Moist heat with Humitrol Rack:
 - a. MOIST operation prevents food from drying out as heat is applied to the warming chamber.
 - b. To set for MOIST operation, remove the Humitrol Rack from bottom of drawer insert pan and carefully pour approximately 2 quarts of water (½" depth) into the pan. Reinstall rack.
 - c. When the drawer is closed, the Humitrol Rack allows water vapor to rise through the stored product in the drawer. The Humitrol Rack also decreases the sloshing effect of the water in the pan when the drawer is opened.
 - d. Place the food directly on the rack. The rack is designed to support the food off of the steam vents, where water droplets may form.
 - e. Check the water level in the pan periodically, and add water when necessary.
 - f. Set the front air vent between fully closed and half-open.
 Actual setting will depend upon the type and amount of product stored in the drawer, the temperature setting, and the frequency with which the drawer is opened.
- 2. Moist heat with pans:
 - a. This Wells warmer is designed to accommodate any combination of standard-size, steam table pans.
 - b. Place a small amount of water in drawer pan. Place the steam table pans in the drawer pan.
 - c. Check the water level in the pan periodically, and add water when necessary.
- 3. Dry heat:
 - a. For some applications, you may want to store previously prepared foods in a dry-heat environment. To do so, place the food directly into the empty (i.e. no water) drawer pan.

OPERATING CHART FOR DRAWER WARMERS

PRODUCT TYPE	RECOMMENDE		TYPE OF HEAT	CONTROL SETTING	AIR VENT SETTING
Hard Rolls	160-185°F		Dry	7-8	Full Open
Soft Rolls	150-175°F		Moist	6-7	Open - ½
Vegetables	175-185°F		Moist	7-8	Open - ½
Meats	165-185°F		Dry	6-8	Full Open
Fish	165-185°F		Moist	6-8	Closed
Casseroles	150-175°F		Dry	6-7	Full Open
Pies, Desserts	160-185°F		Dry	6-7	Full Open
Taco Shells	150-170°F	Dry _	do not put water	4-6	Full Open
Corn Chips	150-170°F	Dry	in the pan	4-6	Full Open

- 2. Refer to the chart on page 6 to determine the type of heat required.
- 3. Set the air vent control for the type of heat, and rotate the thermostat knob to the temperature setting desired.
- 4. Allow warmer to pre-heat for approximately 30 minutes before use.

DO'S and DON'TS

1.	DO	Always use a drawer pan.
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DO NOT Place food directly into the warmer cavity.

2. **DO** Check water level in moist-operation warmer

frequently during use.

DO Use a Humitrol Rack or Insets to hold food for moist

operation.

3. **DO** Use warm water to add to the pan during moist

operation.

DO NOT Put ice into a warmer pan. Ice in the pan will cause

condensation on the inside of the warmer cavity.



CAUTION: HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.



CAUTION: SHOCK HAZARD

DO NOT splash or pour water onto control panel or wiring.

IMPORTANT:

DO NOT place food directly into the warmer cavity. Always use a drawer pan.

IMPORTANT:

DO NOT put ice into a warmer pan. Ice in the pan will cause condensation on the inside of the warmer cavity.

Damage caused by this type of condensation is **NOT** covered by warranty.

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CLEANING INSTRUCTIONS



CAUTION: SHOCK HAZARD

HOT SURFACE

HOCK HAZARD

Allow drawers to cool before proceeding.
Remove drawer pans and Humitrol racks.

Disconnect appliance from electric power before cleaning.

FREQUENCY:

PRECAUTIONS:

Minimum -Daily

CAUTION: TOOLS:

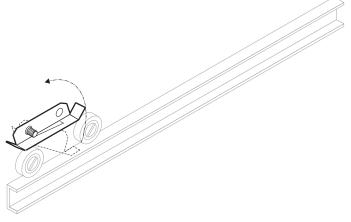
Warm water and mild detergent

Turn control knob to OFF.

Clean cloth or sponge

Exposed surfaces can be hot to the touch and may cause burns. Allow appliance to cool before cleaning.

- 1. Remove drawers from warmer:
 - Pull warmer drawer out until fully extended.
 - b. Slide finger along left and right slide rail until you reach the latches (located at the front end of the cabinet-mounted rails) Press down on both left and right latch.
 - c. Pull drawer away from warmer.



- Clean drawers, drawer pans, Humitrol Racks and/or insets with warm water and mild detergent.
 Rinse all components thoroughly with clear water.
 Dry all components prior to reinstalling them in warmer.
- 3. Sweep crumbs and other debris from warmer cavity.
- 4. Clean the outside of the unit by wiping with a clean cloth or sponge, warm water and mild detergent. Dry with a clean cloth, then wipe with a polish formulated for stainless steel.
- 5. It is important to keep the slide rails clear and free from debris. Periodic cleaning of the slide rails and other adjoining parts is necessary to assure smooth drawer operation.
- Check drawer rollers. Be sure they roll freely and that the slide rails are free from debris.
- 7. Be sure cabinet-mounted drawer catch roller is "up", then -install drawers.

TROUBLESHOOTING SUGGESTIONS				
SYMPTOM	POSSIBLE CAUSE	SUGGESTED REMEDY		
No lights or heat (all drawers)	Warmer unplugged	Plug warmer into appropriate receptacle		
	Circuit breaker off or tripped	Reset circuit breaker		
	Internal damage	Contact an Authorized Wells Service Agency for repairs.		
No heat (one drawer)	Temperature control not set	Set for desired temperature.		
	Internal damage	Contact an Authorized Wells Service Agency for repairs.		
Food dries out	Humidity control (air vent) not set	OPEN air vent for dry operation. CLOSE air vent for moist operation.		
	Water in pan evaporated or low	Add water to pan.		
Food gets soggy	Food contacting water	Use a Humitrol Rack		
	Water level too high	Water should be no more than 1/2" deep		
	Humidity control (air vent) not set	OPEN air vent for dry operation. CLOSE air vent for moist operation.		
Drawer falls open	Catch roller not extended before closing drawer	Be sure catch roller is extended before installing drawer.		
	Drawer catch damaged	Contact an Authorized Wells Service Agency for repairs.		
Drawer falls out when opened	Drawer stop dirty	Clean and lubricate drawer stop		
	Drawer stop damaged	Contact an Authorized Wells Service Agency for repairs.		

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MAINTENANCE INSTRUCTIONS (continued)



CAUTION: SHOCK HAZARD

Disconnect appliance from electric power before cleaning.



CAUTION:HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns. Allow appliance to cool before servicing.

ADJUSTMENTS AND LUBRICATION

PRECAUTIONS: Turn control knob to OFF. Unplug warmer

Allow drawers to cool before proceeding. Remove drawer pans and Humitrol racks

FREQUENCY: Minimum - monthly. Every 2 weeks recommended.

TOOLS: Screwdrivers, Phillips (+) and flat blade (-).

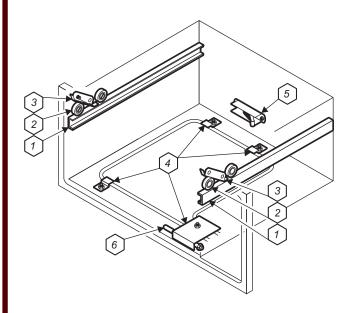
Nut drivers, 3/8" and 7/16". Food-grade lubricant.

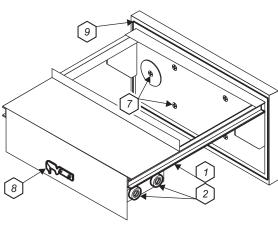
1. Check slides on cabinet and drawers for cleanliness.

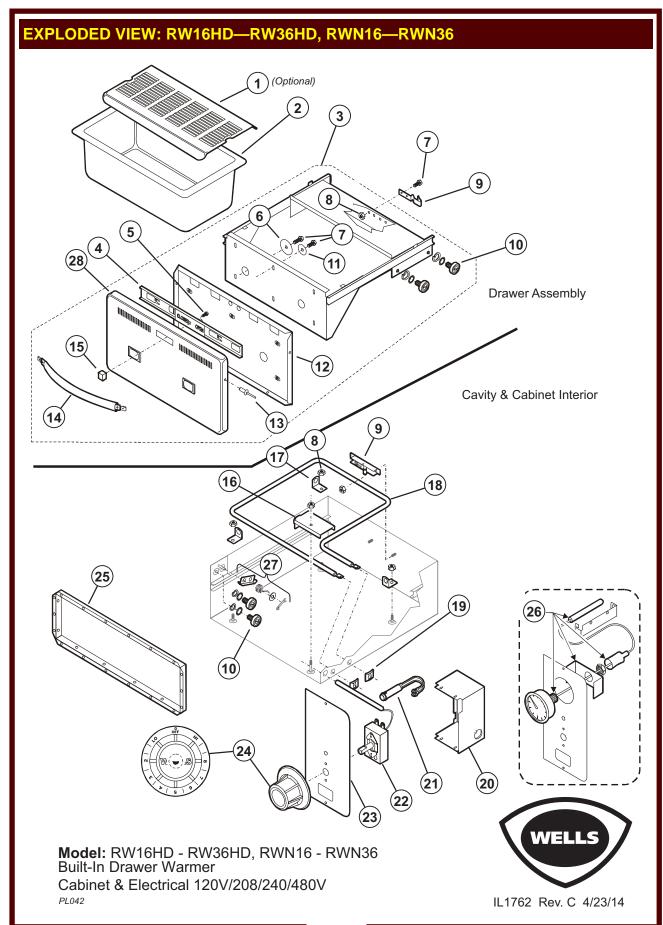
2. Check all rollers on cabinet and drawers for cleanliness and tightness. Lubricate.

- 3. Check cabinet drawer stops for operation. Stops must "snap" down positively. Clean and adjust as required.
- 4. Check cabinet heating element fasteners for tightness.
- 5. Check all cabinet drawer catches for tightness and operation. Lubricate. Be certain roller is "out" before attempting to install drawer.
- 6. Check thermostat thermobulb and capillary tube for condition. Thermobulb must be securely mounted in the appropriate holder. Arrange repairs for damaged thermobulb or capillary tube.
- 7. Check drawer faceplate and handle fasteners for tightness.
- 8. Check drawer catch clip for tightness.
- 9. For drawers equipped with gaskets, examine condition of gasket. Arrange repairs for torn or damaged gaskets.
- 10. Reinstall drawers and check for proper operation.

Procedure is complete.

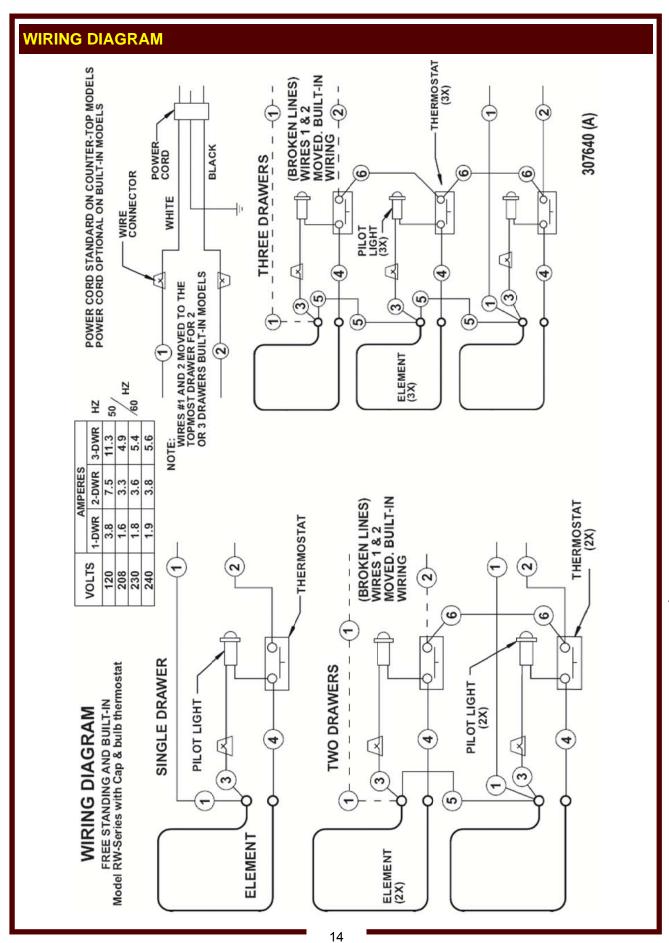






PARTS LIST: RW16HD - RW36HD, RWN16—RWN36

E	BUILT-IN DRAWER WARMER	Applications		
Fig No	Description	RW16/26/36H D		RWN16/26/36
1	RACK HUMITROL RWS	WS-20624		WS-20624
2	PAN INSERT DRAWER RWHD	C8-46	6840	C8-49252
3	DRAWER ASY KIT RWHD	WS-67096		WS-69244
4	SLIDE VENT ASSY RWN	C8-49251		C8-49251
5	SCREW 8-32X3/8PH RD		2C-35530	•
6	WASHER 2 1/4" DRWR BACK		2C-35565	
7	SCREW 8-32X5/16 PH TR HD		2C-35487	
8	NUT 8-32 HEX MS SS		2C-35455	
9	CATCH IVES MACH		2C-30471	
10	BEARING ROLLER TRACK		2P-30483	
11	WASHER FLAT SS 1/4X 1 1/4		2C-41791	
12	PANEL BACK DRWR RW		C8-44291	
13	RIVET POP 1/8X.265 SS		2C-49395	
14	HANDLE R W DRAWER	C8-32	2112	C8-49248
15	KNOB SQR ROLL WARMER VENT		WS-51796	
16	SHIELD BULB RWS		C8-35683	
17	BRKT ELEM MTG RW	C8-35677		
40	ELEM 120V	2N-30519UL		2N-49255UL
18	ELEM 208/220/240V (CE)	2N-30482UL		2N-49475UL
19	CLIP RETAINER PILOT LIGHT		2C-20602-03	
20	BOX OUTLET RW RW350	C8-307569		
21	LIGHT SIGNAL GLO DOT		2J-35687	
22	THERMO CTRL RW W/O AUX		WS-58936	
00	PANEL CONTROL RW RW324	C8-31801 C8-Z12394		12394
23	PANEL CONTROL LOWER	C8-33565		
24	KNOB CONTROL ASSY WARM	2R-30372		
25	FLANGE ATTACH ASSY	C8-40447		
26	THERMOMETER RW 2IN DIAL		2T-44475	
27	KIT REPAIR DWR STOP	WS-65923		WS-65923
-	PIN COTTER S/S 1/16 X 3/8	2C-40019		2C-40019
-	STOP ASSY DRAWER	C9-45447		C9-45447
-	SPRING DRAWER RT	2P-45448		2P-45448
-	SPRING DRAWER LT	2P-45449		2P-45449
-	WASHER FLAT .235 X .5 X .48	2C-45610		2C-45610
-	SPRING DRAWER STOP RT	2P-307827		2P-307827
-	SPRING DRAWER STOP LT	2P-307828		2P-307828
28	PANEL FRONT DRW RW	C8-43191		C8-49249



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PARTS & SERVICE

DESCRIPTION

PART NO.

IMPORTANT: Use only factory authorized service parts and replacement filters.

HUMITROL RACK
PAN, STAINLESS (ALL EXCEPT RWN)
PAN, STAINLESS (RWN ONLY)

WS-20624 C8-46840 C8-49252

For factory authorized service, or to order factory authorized replacement parts, contact your Wells authorized service agency, or call:

Wells Manufacturing 265 Hobson Street Smithville, Tennessee U.S.A.

Service Dept. phone: (800) 264-7827

Service Parts Department can supply you with the name and telephone number of the WELLS AUTHORIZED SERVICE AGENCY nearest you.

CUST	OMER	SERV	ICE!	DATA
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please have this information available if calling for service

RESTAURANT	LOCATION
INSTALLATION DATE	TECHNICIAN
SERVICE COMPANY	
ADDRESS	STATE ZIP
TELEPHONE NUMBER ()	
EQUIPMENT MODEL NO.	
EQUIPMENT SERIAL NO.	
VOLTAGE: (check one) ☐ 120 ☐	208 🔲 240

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Wells Bloomfield proudly supports CFESA Commercial Food Equipment Service Association

SERVICE TRAINING - QUALITY SERVICE



CUSTOMER SATISFACTION



WELLS MANUFACTURING

265 Hobson Street, Smithville, Tennessee 37166 telephone: (800) 264-7827 www.wells-mfg.com